Portal Governance Committee

Meeting Date: 8/31/2012

Attending: Richard Valdez (IT), Jonahlyn Gilstrap (IT), Lorrie Black (FSM), Alex Gonzales (EM), Brian Freels-Stendel(UL), Rita Abeyta (FC), Linda Johansen (IT).

1. Feedback regarding password changes
    a. Feedback was received regarding the difficulty of changing the NetID password.
    b. This involves myUNM because the password change emails directed people to change their password by going to myUNM and clicking the 'Change Password' link.
    c. The feedback included a request to add a link to the email however IT is moving away from adding links to emails in order to deter phishing attempts.
    d. Tamijo of IT CSS is currently working to make changes to the text of the email. Jonahlyn will attempt to find out the status of those changes.
2. Mobile app for Touchnet
    a. Touchnet has implemented a mobile-friendly version of their website.
    b. Problem is it is hard to get to. Visitors must go through a lot of mobile-unfriendly sites first in order to get to it.
    c. A direct link may not be possible because the site expects the visitor to be authenticated to LoboWeb. Richard will clarify.
    d. Richard will followup with Vickie Bellmyer to see what options there are.
3. Portal Evaluation
    a. Reviewed sample portal evaluation from Main Public Universities
    b. Richard has created a shell for our own evaluation document.
    c. The PGC has been tasked with evaluating portal options.
    d. It was agreed that we should get blessing on the approach from IT and ERP Leadership by sending these groups a summary of the approach for sign off.
    e. Portal options to include in evaluation
        i. Stay on Luminis IV – can't really do this because of eventual vendor de-support.
        ii. No portal – what functionality would be lost if we moved to just a set of static webpages?
            1. WebCT integration + Message broker between Banner and WebCT
            2. Banner Channels
            3. Targeted Announcements
            4. Single Sign On: WebCT, LoboWeb, Workflow
            5. Etc.
        iii. Build from scratch (Liferay, uPortal, others) – use list of functionality from above and estimate development time to replicate all of it
        iv. DataTel portal (built on SharePoint) – need to evaluate, both because it's DataTel and because it's SharePoint
        v. Luminis V
        vi. Campus EAI

f. Criteria for evaluation
    i. Feature set (functionality)
    ii. Usability
    iii. Cost and effort to install and configure
    iv. Cost and effort to maintain
    v. Distributed administration
    vi. Hosted/not hosted
    vii. Integration with existing UNM technology
    viii. Flexibility and extendibility – compatibility with coming technology
    ix. Quality, availability, and cost of vendor support
    x. Annual license cost
g. May be able to use other projects for guidance in building evaluation
    i. Alex and his RFP
    ii. Barb and the reporting RFP
h. Survey
    i. Target survey to roles – general questions + role specific questions
    ii. Should not overlap with the IT annual technology survey that will be going out.
    iii. Should help form the basis for requirements and priorities.
        1. What existing functionality do people use and value?
        2. What else would you like to see on myUNM?

Next Steps

- The summary approach document will be sent to the PGC once it is available.
- Richard will meet with IT Leadership to review approach.
- First draft of survey and project request.